



**NBP Digital**

**Reset Login Password**



*National Bank of Pakistan*

**Aitemaad** اعتماد

**ISLAMIC BANKING** اسلامی بینکاری



## How to Reset Login Password?

For users who have financial transactions access



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# Reset Login Password

**Step 1: Tap on Forgot Password/PIN**



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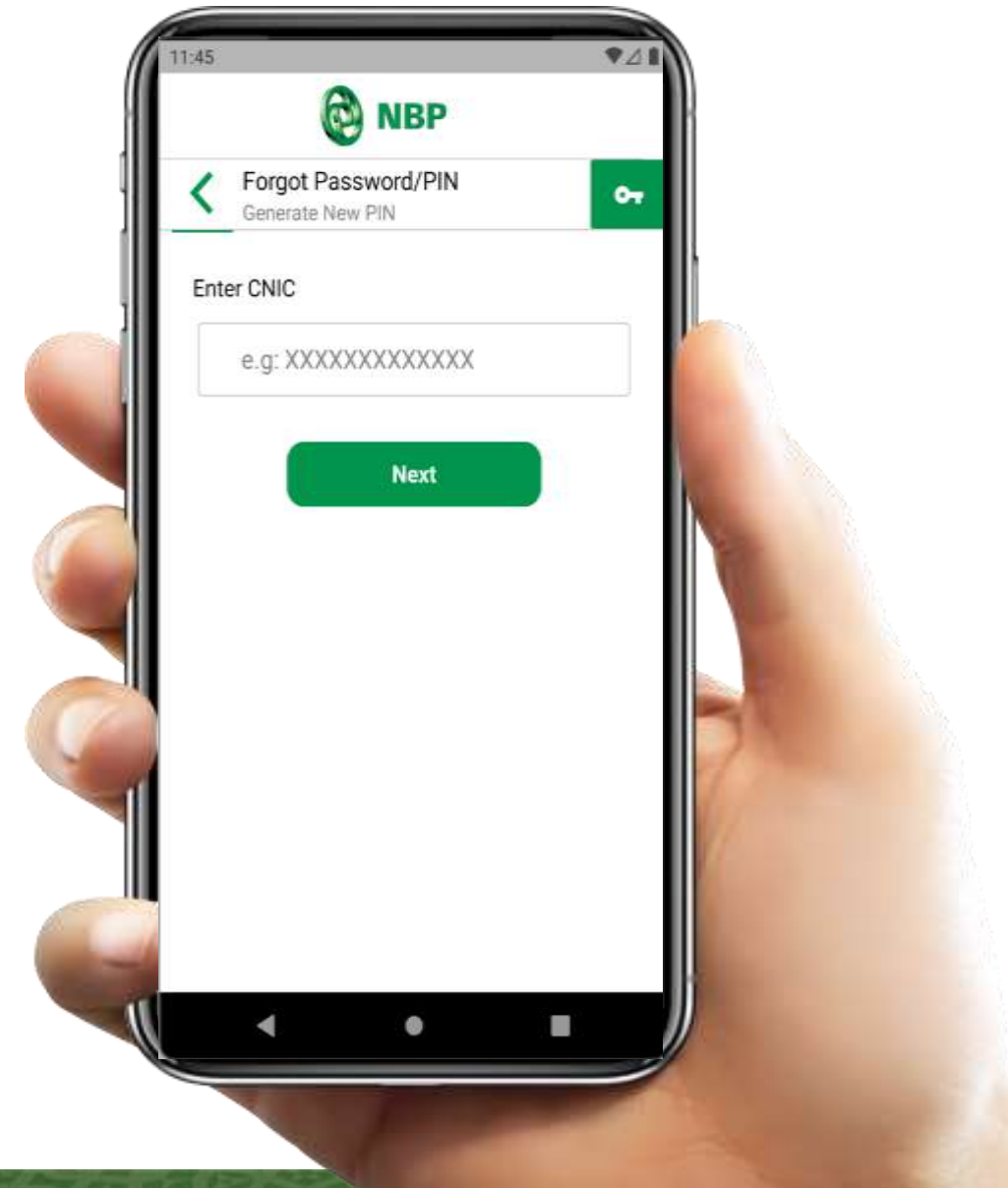
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# Reset Login Password

**Step 2: Enter CNIC Number**



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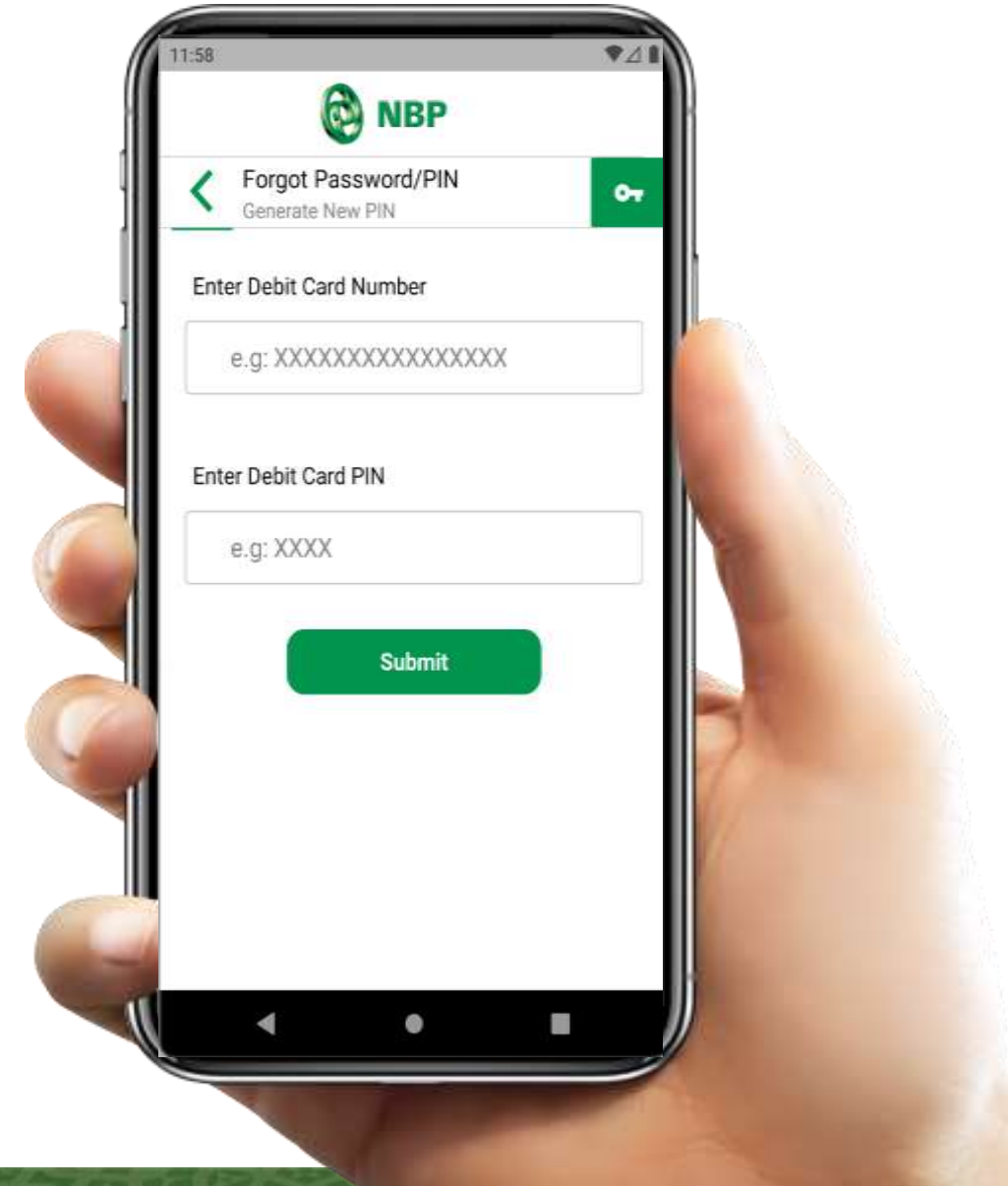
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# Reset Login Password

**Step 3: Enter Debit Card Number & Debit Card PIN**



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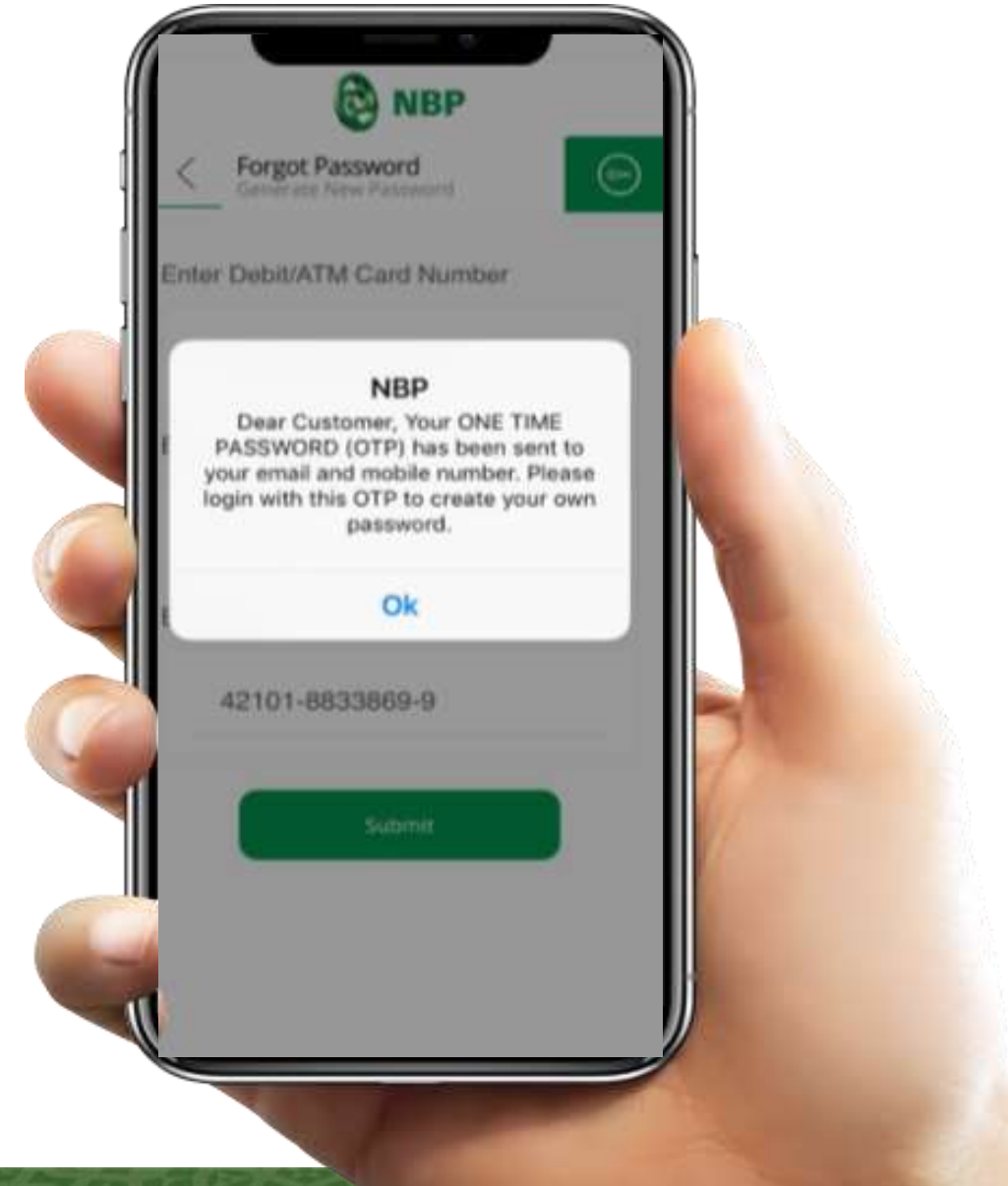




# Reset Login Password

**Step 4:** OTP will be sent to user's registered Email (1<sup>st</sup> part) & registered Mobile (2<sup>nd</sup> part).

Tap on "OK" button.



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**Step 5: Extract OTP from Email (1<sup>st</sup> part) & SMS (2<sup>nd</sup> part) and enter combined (1<sup>st</sup> & 2<sup>nd</sup> part) OTP in Password field to create New Password.**



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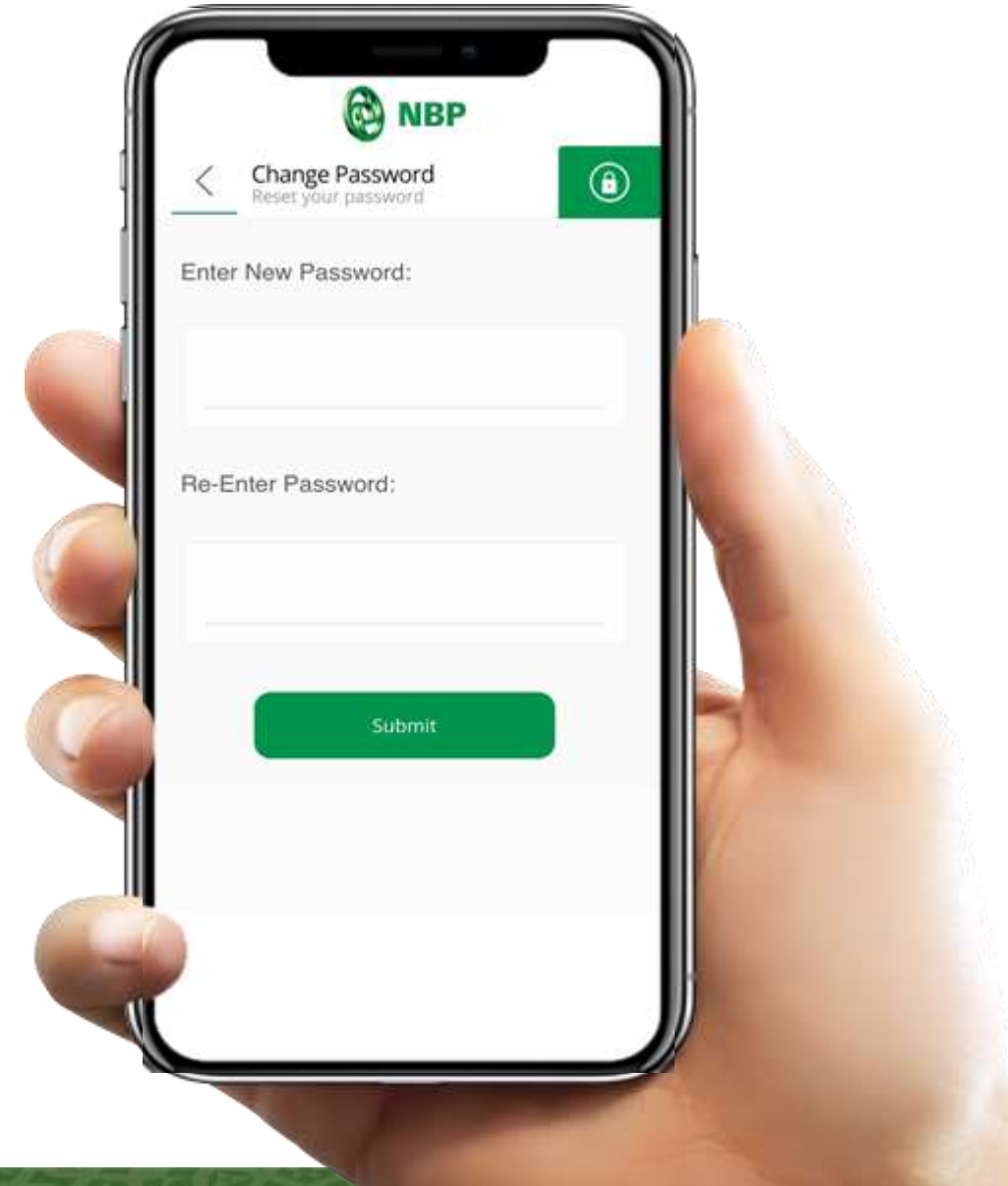


# Reset Login Password

**Step 6: Create New Login Password & tap on “Submit” button.**

**Successful New Login Password creation notification will appear on screen.**

Password Creation Policy: Password should be at least 8 alphanumeric characters long. It must contain uppercase characters (e.g. A-Z) and lowercase characters (e.g. a-z) and also have at least one digit & a special character.



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